MAMU HEALTH SERVICE LIMITED

INTEGRATED TEAM CARE PROGRAM

ITC Transport Policy

What are ITC clients eligible for?

Active Mamu Health Service Limited (MHSL) Clients

Referred by a Mamu Health Service Limited GP

The ITC Program receives referrals from GP's who work within MHSL. In this instance, the service is the primary care provider therefore the client is **eligible** for MHSL's transport service. The ITC Program can coordinate the client's transport requirements working with the GP practice and utilising MHSL's transport drivers to assist clients in attending appointments where the GP has referred to.

External Non-MHSL Clients

Referred by a non-Mamu Health Service Limited GP

The ITC Program accepts referrals from GPs practicing within the MHSL Service Delivery Area. Clients referred through this pathway are eligible for all ITC Program benefits but are **ineligible** for MHSL's transport service. The ITC Program can assist by coordinating and providing transport subsidies specifically for access to specialist appointments. However, transport for GP appointments is not covered under the program. Clients will be encouraged to utilize the Patient Travel Subsidy Scheme (PTSS) where applicable.

Clients should not be referred to ITC solely for the transport subsidy.

The ITC Program is not intended to offer long-term support for clients needing transportation. Alternative solutions must be sought, even after ITC support has been provided.

Contact us at MAMU HEALTH SERVICE LIMITED

(07) 4061 5190
ITC@mamuhsl.org.au
10 Ernest St, Innisfail QLD 4860
www.mamuhsl.org.au