MAMU HEALTH SERVICE LIMITED

INTEGRATED TEAM CARE PROGRAM

Intake Flow Chart

For new external clients

STEP 1 Identify

- ITC support is available for people who identify as an Aboriginal or Torres Strait Islander person.
- Patient CTG Registered.
- Have a chronic health condition.
- Eligible for a care plan such as the GP Chronic Condition Management Plan (Item 965) with your primary GP.

STEP 2 Referral

- Your primary GP will complete a GP Chronic Condition Management Plan (Item 965) and attach the document to the referral.
- A Mamu Health Service Limited Client Registration must be completed and attached to the referral.
- All relevant reports and documentation to support the supplementary service requested should be attached and emailed to **itc@mamuhsl.org.au**

STEP 3 Intake

- Referral received by ITC Intake Officer who assesses the referral and ensures all supporting documents are attached.
- If referral is incomplete, ITC Intake Officer will feedback to referring GP requesting documents - **ITC enrolment cannot proceed until all documents are provided.**
- If referral is complete, ITC Intake Officer will be in touch with the client to welcome to the service.
- ITC Officer will notify GP via email - confirming acceptance of referral.
- Client's ITC enrolment will commence.

Contact us at MAMU HEALTH SERVICE LIMITED

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