MAMU HEALTH SERVICE LIMITED

INTEGRATED TEAM CARE PROGRAM

Intake Flow Chart

For new external clients

STEP 1 Identify

- ITC is available for people who identify as an Aboriginal or Torres Strait Islander person.
- Patient CTG Registered .
- Have a chronic health condition.
- Have a current care plan (GPMP or Team Care Plan) for your chronic condition with your primary treating GP practice.

STEP 2 Referral

- GP completed GP Management Plan (721 GPMP).
- ITC Program Referral Form and Mamu Health Service Limited Client Registration completed and submitted to **ITC@mamuhsl.org.au**
- GPMP **must** be attached with Referral Form.
- Attach all relevant reports and documentation to support the supplementary service requested.

STEP 3 Intake

- Referral received by ITC Intake Officer who assesses to determine if all the supporting documents are included.
- If referral is incomplete, ITC Intake Officer will feedback to referring GP requesting documents - **ITC enrolment cannot proceed until all documents are provided.**
- If referral is complete, ITC Intake Officer will be in touch with the client to welcome to the service.
- ITC Officer will notify GP via email - confirming acceptance of referral.
- Client's ITC enrolment will commence.

Contact us at MAMU HEALTH SERVICE LIMITED

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