ARE YOU STRUGGLING TO RAISE YOUR FAMILY?

We can help by:

- Developing positive and practical parenting skills.
- Strengthening family relationships and improving communication.
- Supporting families experiencing family or domestic violence.
- Building budgeting and everyday money management skills.
- Providing support for alcohol, drug or gambling concerns.
- Connecting you with housing, healthcare, education, and other community or government services.
- Supporting children's school attendance, engagement and educational success.
- Working alongside you to achieve your family's goals and build a stronger, healthier future.

Working alongside families to build confidence, strengthen connections and create positive outcomes for children.

We acknowledge the Traditional Owners of the land on which we work, and we pay our respects to Elders past, present, and emerging.

WHO WE ARE:

Call us, and one of our professional Aboriginal and/or Torres Strait Islander Family Wellbeing Officers will visit your home and start helping you get back in control of your family life.

SANDRA AMBRUM
Coordinator
Phone: 0499 615 185

TRICIA WALKER
Family Wellbeing Officer
Phone: 0486 175 547

JACQUELINE MARTIN
Family Wellbeing Officer
Phone: 0499 615 131

GAVIN TANNER
Family Wellbeing Officer
Phone: 0439 441 102

KAYLIE MORGANSON
Family Wellbeing Officer
Phone: 0484 070 367

CONTACT US AT MAMU

1800 765 966
sewb@mamuhsl.org.au
23 Glady St, Innisfail QLD 4860
www.mamuhsl.org.au
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MAMU HEALTH SERVICE LIMITED

COMMUNITY SUPPORT SERVICES
STRONG BODY · STRONG MIND · ONE SPIRIT · ONE PLACE

FAMILY WELLBEING SERVICE

WHO CAN USE THIS SERVICE?

We support families with Aboriginal and/or Torres Strait Islander children from birth to 18 years who are involved with, have previously been involved with, or may be at risk of involvement with the Department of Child Safety. We work alongside families to strengthen connection, support safety and wellbeing, and keep children connected to culture, community and country.

WE WORK ALONGSIDE OTHER SERVICES

Where appropriate, we can work collaboratively with schools, health services, Child Safety, and other community organisations to ensure your family receives coordinated and appropriate support.

WHAT TO EXPECT

When you contact us, we'll take the time to listen and understand your family's needs. Together, we'll develop a plan that builds on your strengths and connects you with the right support. Our goal is to work alongside you every step of the way.

HOW WE WORK

Support is flexible and tailored to your family's individual circumstances. We can meet with you at home, in the community, at our office, or another safe and suitable location.

FAMILY WELLBEING TEAM

Here for your family

FAMILY FOCUSED

We work alongside parents and carers, strengthening family connection and supporting every member to thrive.

SAFETY & WELLBEING

We help keep children safe and support the wellbeing of your family—emotionally, physically, and culturally.

CULTURE & IDENTITY

We value culture, country and community. We support families to stay strong in their identity and pass culture to future generations.

LISTEN & UNDERSTAND

We take the time to listen, without judgement, and work with you to understand what's important to your family.

PRACTICAL SUPPORT

We provide practical help with everyday challenges and connect you with services and programs that can support your family.

BUILDING STRONG FUTURES

We walk alongside you to build confidence, achieve your goals, and create a positive future for your children.

We are part of the team at **Mamu Health Service Limited.**

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WE CAN ASSIST YOU TO:

- Focus on the safety and protection of your children.
- Take the lead in decisions that affect you and your family and empower you to establish a bold and expansive vision for your family, and step into activating it.
- Discuss your family situation with you and assist you to decide the level and types of support required for your family.
- Refer you and/or your family, if necessary, to partner with agencies/services that can help you.
- Work with you through Child Safety Intervention if required.

WHY FAMILIES CHOOSE US

- Culturally safe and respectful support
- Aboriginal and Torres Strait Islander Family Wellbeing Officers
- Confidential and non-judgemental service
- Family-centred approach
- Support tailored to your family's goals

YOUR VOICE MATTERS

You are the expert in your family's life. We value your ideas, choices and goals, and we will always work in partnership with you when making decisions about your support.